

# **ANNUAL REPORT 2019**





# CONTENTS

#### Helping Hands Healing Paws



Mission Statement	3
Chairpersons Report	4
Overview	5
Our Sugar Snouts	8
Over the Rainbow Bridge - Gone but Never Forgotten	10
Our Volunteers	15
Partners	17
Our Staff	19
Reviews	20
Programs - Community Outreach	21
Fundraising	26
Finances	29
Board of Directors	31
To Find Out More	32
Contact Us	33



# MISSION STATEMENT

#### Helping Hands Healing Paws



Frankie and Andy's Place is a unique combination of senior dog shelter and emotional healing center for troubled humans. A beautiful log cabin, nestled in a picturesque Barrow County woodland setting, Frankie and Andy's Place is home to a small number of gentle, loving senior dogs who have been cast aside by their humans and yet who still have many valuable gifts to share ..... These gifts of sympathy, time, reassurance and unconditional love are then shared with troubled humans in an atmosphere of calm and acceptance to help them mend.

Frankie and Andy's Place ...... a healing collaboration between man and his best friend.

We are proud to note that once again in 2019 our commitment to transparency and best practice was recognized as we achieved Gold status with Guidestar and as a Top Rated 2019 Non Profit Organization by Great Non Profits.

'Frankie and Andy's Place' is a registered charity (501c3) in the State of Georgia



# MESSAGE FROM OUR CHAIRPERSON



#### Helping Hands Healing Paws

Looking back on 2018, we can't help but to be in awe! Looking ahead to 2019, we can't help but to be excited!! What a year we've had at Frankie and Andy's Place!

Our vision of a second cabin, nestled in the woods next to the original cabin, became a reality. And before we knew it, it was filled with sugar snouts living their best life too! The original smaller cabin, "Andy's cabin", and the new larger cabin, "Frankie's cabin", together now house twenty-two senior pups who spend their days soaking up the sunshine and soaking up the love from the volunteers. They give back even more than they get by spending their time visiting the senior centers and creating a special bond and sharing happiness. The smiles it brings to the faces of the seniors, the pups, and the volunteers are heart-warming and fills anyone looking in with gratitude for these special moments.

We have our third-annual FAAP Golf Tournament at Lake Lanier Islands scheduled for early May, and we are positive it will be as successful as the two previous years, selling out before the event date. With the funds raised, we will be able to ensure the best care possible for our sugar snouts over the next year.

We are ever so grateful for our volunteers, our donors, and our sponsors. There aren't enough words to express our appreciation. Thank you from the bottom of our hearts!

Krystle Andrews

Chairperson



### **OVERVIEW**



#### Helping Hands Healing Paws

The plan for 2019 was to consolidate and concentrate our growth, not just on the number of dogs we brought in and provided sanctuary for, but more on their impact on the community.

Our main goal was to focus on connecting with schoolchildren, particularly those with special needs and, of course, to continue the close relationships forged with local community partners.

Our visits to the Adult daycare Center in Winder have continued very successfully and joyfully.



Friendships are now being cemented in this, our third year of involvement, to an extent that we brought all of the clients to the cabin this year to visit their doggy friends and see how they lived. The visit was a tremendous success, with all of the dogs happy to show off their home to their friends and some of the visitors 'dropping' tasty treats on the floor, which cemented certain relationships even further!

This year saw a brand new partnership with Oakwood Elementary School, and, thanks to some clever matchmaking by major donor and committed volunteer Pat Mitchell, we have settled into some of the most rewarding and worthwhile work we could have imagined.

Every week we have at least five volunteers, sometimes more, attending special needs classes in this wonderful school, where they allow us to bring hand picked dogs to carry out the hugely important task of connecting, encouraging and supporting.

The results are visible in the moment; a child's face lights up as their favorite dog walks into the the room and you just KNOW that incredible strides are about to be made that day.

### OVERVIEW (continued)



#### Helping Hands Healing Paws

This year also saw us establish a partnership with the Homeless Veterans Association in Winder. Our goal with this particular organization was not to necessarily connect the dogs with the humans, although we hope that it will lead to this point in the future, it was more to be able to offer some help to individuals struggling with having literally nothing.

Because of our unique situation here at the Ranch, we are offered a great deal of bedding, blankets and furniture that we often cant use but that a homeless veteran just starting out with their own four walls might be able to. We have successfully provided a large number of home furnishings and appliances to this wonderful organization and hope to be able to help them for years to come.

We have also partnered with Winder Barrow High School to provide an out-of-classroom educational destination and experience for some special needs young adults in the area.

Every week, the school bus drops off the pupils, their teachers and teaching assistants, in our car park and they come visit the cabin.

For some, it is an opportunity to interact with new people and learn some valuable communications skills, for some it is the connection to the dogs that they treasure, for yet others, they like to feel responsible for helping out with tasks that we may need doing.

The dogs get lots of love and attention from all of the visitors and thoroughly enjoy this part of their 'job', while the young people very much enjoy a chance to get out of the classroom, for sure! We have always been very intent on working with special needs individuals as we have all witnessed first hand the amazing rewards gained from pairing a slow, calm, senior dog with that special individual looking for some time and understanding. This partnership has been incredibly rewarding.

Sometimes, though, the real diamonds can be found in the small things, the not such huge group partnerships, but rather the individual relationships.

### OVERVIEW (continued)



#### Helping Hands Healing Paws

For almost two years, Frankie and Andys Place has been proud to be associated with a young lady called Jessie.

This young lady comes to the cabin twice a week with her grandma and it is her 'job' to take care of the dogs in the little cabin for a short period. She lets them out, gives them snacks, cuddles them and changes water bowls, etc.

She does an excellent job and we have been very pleased with her performance. However, what is astonishing is that just over two years ago, Jessie was almost completely non verbal, especially with people outside of her family.

Thanks to the efforts of her grandma, Bonnie, and the wonderful encouragement that she receives every week from the dogs at the cabin, Jessie is now quite the chatterbox, supremely able to charm anyone she meets and moving very confidently through any group of people...something that would have been unthinkable when this partnership started. We are so very proud of Jessie but just as proud of the incredible love and support that these sweet old dogs have given her.

In fact, this has been so life changing, we just learned that Jessie no longer even needs her assistance dog and happily leaves him at home when she goes to school. This.......This one victory makes everything worth it. To change the world for one, has a knock-on effect for all.

Thank you to all of our donors, sponsors and volunteers, without whom we would not be. You made this happen, so please share in this glory.

Penny Miller

Program Co-Coordinator

### OUR SUGAR SNOUTS Helping Hands Healing Paws



In 2019 we welcomed many new dogs into our cabin family. We were thrilled to take in Meryl Streep, Kiefer Sutherland, Lily Tomlin, Justin Timberlake, Owen Wilson, Iain Glenn, Halle Berry and Gerry Resciniti to name some.



Halle Berry

Gerry Resciniti

Meryl Streep



Iain Glenn

# OUR SUGAR SNOUTS (continued) Helping Hands Healing Paws





Lily Tomlin



Owen Wilson



Justin Timberlake



Keifer Sutherland

# OVER THE RAINBOW BRIDGE: GONE BUT NOT FORGOTTEN



#### Helping Hands Healing Paws

You always think you're going to get used to the loss, but you never really do. The dogs that we bring into Frankie and Andy's place become so ingrained into our consciousness, so much a part of our family, that when they die (even though when you have a hospice facility this is not exactly unexpected) it feels like you are losing a child.

This year we lost 14 of our precious babies and the hole they left was huge. But isn't that very fact one of the wonderful things about what we do here?

The very fact that, finally, in what truly becomes their golden years....or months....or weeks.....even days, in some cases, these dogs who have been cruelly tossed aside by their former owners, matter so much to the FAAP family that we are inconsolable at their loss.

From mattering to no-one..... to becoming the center of our universe. Surely that should be the case for every dog? In a perfect world it would be.



Alan Alda



Alan Alda - The funny little Dachshund who gallumphed his way into the cabin with his 'Fetch Armstrong' good looks and swagger, and stole everyone's hearts. Because of him, and Donald before him, we swore we would never be without a dachshund at the cabin.

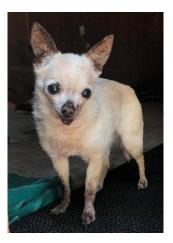
**Sally Field** - The incredible 18 year old dachshund who came to us in unbelievably bad shape, but ended up proving everyone wrong, lived with us for two years, enjoying fantastic swimming pool sessions during which she wowed us all with her Olympic prowess. She adored a bath and taught all the rest of the dogs some pretty foul language.....Sally died at an incredible 20 years of age!

Sally Field

# OVER THE RAINBOW BRIDGE GONE BUT NOT FORGOTTEN



#### Helping Hands Healing Paws



Naomi Watts



Ice T

struck fear into the hearts of the biggest dogs, Naomi was one of the most gigantic personalities we have ever had. Her loss at 18 after almost three years in the cabin struck a hard blow to her cabin mates. The sight of her snuggling into Boris' soft belly and smiling at the world from that spot, was one none of us will ever forget.

Naomi Watts - The little pint-sized, four pound powerhouse who

**Ice T** - The dog who was pulled out of a sewer to end up in paradise, was with us for almost a year before he got snapped up by our resident 'chihuahua-snatcher' Andrea Haupt! The owner of Gwinnett Animal Hospital was so in love with him and his cabin compadre Betty White, that she took them both to live with her.

Ice T was a kind gentle soul who could always be relied upon to snuggle with all the rest of the tinies if they needed a bit of extra loving.



Marisa Tomei

**Marisa Tomei** - The quiet and gentle soul who was the perfect temperament for visiting older adults, this little dog was just 'happy to be here' and let us know every day with her Mona Lisa smile.

Understated, quiet and never once complaining, this little girl slipped away as she lived, with no fuss, no fanfare and no drama, but such a huge loss to us nonetheless.

# OVER THE RAINBOW BRIDGE: GONE BUT NOT FORGOTTEN



#### Helping Hands Healing Paws



Valerie Bertinelli



Bradly Cooper



Betty White

Valerie Bertinelli - The little old girl who got thrown out of a car in a Gwinnett County subdivision in the cold of winter ended up coming to Frankie and Andy's Place to live out her days. She was severely afflicted with cognitive dysfunction, had unbelievably bad dental issues and was not even a fit for our community program, however, we saw her story and knew we could provide her with exactly the care she needed, while she was with us. There is always room in our cabins for someone who just needs to live out their days with calm, loving hospice care, with no expectation of anything from them. Valerie was that special case.

**Bradley Cooper** - This old boy was a delight, in the same way that Marisa Tomei was. Gentle, kind and easy going, Bradley was the ideal dog to live in the cabin. He never caused a fuss, he ate whatever you gave him, did whatever you asked and put up with being the focus of everyone's affection. With a name like that, he just had to!

**Betty White** - The beautiful little chihuahua who 'moseyed' into the cabin on her wonky old legs, put her bags down, chose a bed and straight away showed us who was boss of her life. Then went and did exactly the same at Aunty Andreas house! She was fantastic and perfectly named; bags of chutzpah, bags of confidence, a total 'I'll do what I want' attitude. We adored her.

# OVER THE RAINBOW BRIDGE GONE BUT NOT FORGOTTEN



#### Helping Hands Healing Paws



Andrea Bocelli



Winona Ryder



Pharrell Williams

Andrea Bocelli - The big golden boy of the cabins...... 80 pounds of pure perfection, this fabulous golden retriever came to us as a hospice care case and had every single person fall in love with him right away. He was with us for only months, sadly, but during that time, the broken body that led to him being dumped at the shelter, was cosseted and adored, stroked, bathed, massaged and comforted. On the day he died, he smiled at us and said 'Thankyou, my life is full. The balance has been redressed. I can leave now'. How we would have loved to have gotten him even just one month earlier.....

**Winona Ryder** - The little beagle who was all ears and heart. We loved Winona from the get go and so did all of our volunteers. Like all beagles, obsessed with food, and using her voice to 'bay' at anything she saw out in the woods, Winona left her mark in the cabin in true beagle style.

**Pharrell Williams** - This little guy came to us already broken and battered from his former life, so our remit with him was to just love, love, love.

Such a fearful soul, Pharrell learned to develop trust in some of our gentle staff and volunteers, and while we were unable to fix his little body and the memories that wouldn't leave, he knew love and compassion every minute of his short few months with us.

# OVER THE RAINBOW BRIDGE: GONE BUT NOT FORGOTTEN



#### Helping Hands Healing Paws



Frannie Drescher



Juju



Ethel Merman

**Frannie Drescher** - 'The little engine that could'- Frannie came to us with a broken front leg, a dislocated shoulder, plus severe arthritis in her two front legs and hip issues. Despite that, we have never met a more capable dog! She bombed around the cabin, was playful and sweet, and stole the show at the 2018 golf day when she ran across the green! Losing her was a massive blow to the cabin crew and replacing her energy and strength will be impossible. It is still hard to even talk about her, so great was this loss.

**Juju** - One of our original dogs, Juju was a sweet Boston terrier who defied all logic for an old dog. In the early days, she was often to be found wandering around the kitchen sink over three feet off the ground (yes, really!) looking for scraps and trying to open the cupboards. Unstoppable, unfathomable but would lick anyone to death in a heartbeat. She lived with us for three and a half glorious years and was a massive favorite in our community program.

**Ethel Merman** - We often joked that this fantastic dog was a 'donkey/ armadillo mix' because of her rather bizarre physical make up, however, this dog lit up the heart of everyone, but none moreso than our Community Queen, Linda Wick, whom Ethel saw on her first day at the cabin and screamed the place down to go home with her! It took Linda a minute to catch up with where this relationship was going, but a few weeks later, she gave in and took her home. The two of them became an unbeatable combination on community visits, Ethel accompanying the love of her life to Gateway Gardens every week, and helping to lift the spirits of all of the residents.

All of you will be missed, all of you left an indelible mark on our hearts, none of you will ever be forgotten. Rest in peace.

# Our Volunteers *Helping Hands Healing Paws*



#### Just Some of Our Magnificent Volunteers

This year we were incredibly fortunate to maintain almost all of our original family of volunteers and also add some new names to our ever growing roster.

This year we decided right at the very start that we were going to maintain our core volunteer operations but also increase our foot print in the community.

After some lengthy discussions and planning with Frankie and Andy's Place benefactor and therapy dog assessor, Pat Mitchell, we set about recruiting new volunteers who not only wanted to be part of cabin life, but also wanted to learn to be 'certified' therapy dog handlers. The aim was to put together a Frankie and Andy's certification course that ensured every single volunteer had expert handling techniques when dealing with the public and all of the dogs were able to benefit from the experience of community work, but above all be kept safe.

Thanks to this incredible certification program, our volunteer numbers swelled dramatically, and our engagements with the general public became more confident, more poised and more meaningful while protecting the dogs' interests even more effectively. Our inaugural course produced 11 new handlers, all able to go out and spread the message of hope and love with their canine partners.

This has also increased the number of folks coming to care for the dogs in the cabins on a regular basis, a veritable win-win for our senior pooches.





### Our Volunteers (continued) Helping Hands Healing Paws



Thanks to volunteer co-ordinator and full time FAAP foster Mum, Jennifer Wilt, we have a beautifully orchestrated volunteer schedule. This is not an easy job and for the second year running, we must all give thanks to Jennifer for the incredible amount of hard work she puts in and the huge amount of hours she drives, in order to ensure that our oldies always have loving hands on them.

We are so thankful for the retained volunteer services of Tonya Arnette, Eileen Cargell, or 'Aunty Leenie' as we call her, Shannon Davis, Jeannie Miller, Juli Tredwell who volunteers large amounts of what should be paid hours, to ensure the smooth running of our admin side, Juli's husband Chris Tredwell who has become something of a 'can-do' guy with his wife's 'honey do' list, and Kelly Mitchell who picks up our all important Chick Fil A donation every week.

Again this year, huge thanks go out to Karen and John Broomfield who have an amazing knack of just turning up and getting things done when they need doing. Deborah Zumbado took on the tough and often thankless job this year of being our treasurer after Dale Cooper moved to Buffalo. As with her predecessor, we know it's not easy, we know it's the job no one really wants to do, and we know no one ever sees the majority of the work you do for Frankie and Andy's, so our heartfelt thanks go out to this woman for becoming our treasurer and volunteering so many hours of her time to our cause.





## PARTNERS Helping Hands Healing Paws



Frankie and Andy's Place is very lucky to have three remarkable women 'on call', who volunteer their time graciously whenever we need them.

Andrea Haupt is managing partner at Gwinnett Animal Hospital on McGee road in Snellville, a holistic veterinary clinic, and the providers of amazing care for our residents. She is not only a registered veterinary technician, but she is also a Tellington Touch massage specialist, capable of restoring comfort and freedom of movement to the sorest of cranky old dogs! Andrea (along with her husband John) was a foundational volunteer partner in Frankie and Andy's Place, who, with her time and expertise, we have been able to create the kind of environment we always dreamed of. Her frequent 'pop-ins' to perform alignment treatments on dear old Gilda Radner, Boris Karloff or Donald O'Connor (RIP) and of course, her fostering of Ilsa (gone but never forgotten), have meant that our cabin residents have had access to the best advice and care from day one. With senior dogs of her own at home to care for, Andrea now provides a different but equally essential service; instead of her weekly visits, she is now the "Doggy Uber" service, picking up our oldies and getting them to and from the vets for us. This woman is a fundamental part of our operation and an incredible resource for health and wellness issues for our oldies. Andrea has a heart for oldies the size of Texas and is always ready to lend a helping hand whenever we need her, for whatever we need.



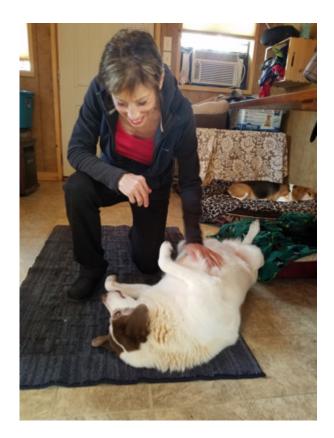
Andrea Haupt

### PARTNERS Helping Hands Healing Paws



Marilyn Ranck is a remedial massage therapist for humans and a certified canine massage therapist. She is a certified life coach, a certified yoga instructor, has a Masters in nutrition and is a practicing licensed nurse with a specialty in post operative care. All of these combined make Marilyn a very useful person to have around! She visits the cabin once a week to work her magic fingers on some of the oldies with muscular pain and to advise us from time to time on nutritional needs for our residents. A keen example of healthy living, Marilyn believes that a holistic lifestyle starts with a cheerful, positive attitude. She is often to be heard singing to the dogs as she massages them, whether they want her to or not!

Marilyn has been involved with Frankie and Andy's Place since it was a dream on the back of a napkin seven years ago, and brought a wealth of rescue experience in local shelters to help us formulate our plan for what we wanted to achieve. She is an advocate for all animals, and a best friend to all the cabin dogs who just adore her.



Marilyn Ranck

### OUR STAFF Helping Hands Healing Paws



Equally important to our beloved volunteers is our team of dedicated staff members. We have two fabulous teams, morning crew and evening crew that divide the care and the day so the dogs are hardly alone. After spending time in shelters and separated from human contact we never want them to feel lonely again. Every team member ensures they get the proper medications and special diets daily as well, as many of our dogs have allergies or need special attention while eating. Staff members keep a watchful eye and are always ready to tend to any need our dogs may have whether that be assistance outside to potty, a warm bath, a kind snuggle, gentle brushing or a medical need. Cleanliness of our beautiful cabin facility is of top importance to the quality of life of our senior dogs and something else our staff makes as a constant priority.





### REVIEWS Helping Hands Healing Paws





15

Gerry Frazier R. Volunteer 01/19/2019

\*\*\*\*

I volunteered here for a number of years. I saw first hand the love and caring that saved so many senior dogs. Frankie and Andy's is an amazing place. It is by far the best non-profit.



lisamusser Donor 01/16/2019

My husband and I have supported this top notch senior dog rescue for years now. The Millers are tried, tested and proven dog experts in every sense of the word (nutritionally, behaviorally, etc.). They are of the highest integrity and so is every single volunteer and staff. They run a super tight ship in record-keeping, finances, cleanliness, and in the care for senior dogs. I have witnessed this myself plenty of times. The heart that drives this vision is pure. extraordinarily compassionate and huge. When it comes to any charity (and I have seen tons of them so guite frankly I tend to be a natural skeptic), this one is far and above all others. It is very well respected by other animal rescues and animal professionals. I would give it a gazillion stars if I could and it still wouldn't be enough!



Raven H. Volunteer 01/16/2019



They are doing amazing, important work for older animals who need a soft place to land and live after some truly horrific experiences. Their Facebook stories are full of compassion and humor. They deserve ALL the good things!



**jackngracie** Volunteer 01/31/2019



I have volunteered at FAAP for going on 3 years and am continually impressed and proud of the organization and wonderful home for senior dogs that Penny and Peter Miller have built. It should be the model for all rescues around the world. These senior pups get a new chance at a wonderful life and, in turn, provide emotional support for senior humans in the area, who they visit and bring smiles to on a weekly basis. Just a wonderful, miraculous and magical little piece of heaven for all involved!!

# COMMUNITY OUTREACH

#### Helping Hands Healing Paws



In November of 2019 we held a Ambassador Certification Training on site for 9 already seasoned Frankie and Andy's Place volunteers. This training was run by Pat Mitchell, acclaimed therapy dog trainer and owner of Super Dooper Dog Training. These 9 dedicated volunteers were enthusiastically taught how to be the ambassador of our dogs first and foremost trough teamwork and how to share companionship by properly approaching a child, the elderly or a disabled person with our dogs. This certification greatly expanded the number of dog and handler teams allowing us to have a larger impact in our community program outreach.



#### Helping Hands Healing Paws



#### **Elementary School Visits**

Students of all elementary grade levels and abilities enjoy visits from our Frankie and Andy's Place volunteers and dogs. During the school year our teams visit different classrooms on multiple days each week. Students often read to the dogs as they nestle in their lap or the volunteers accompany them through the room as students work on assignments or take tests. The dogs have a calming effect on the children, some going through stressful academic situations or difficulty in their home environment.



'I LOVED seeing Orville and Halle yesterday!!! Orville helped me to connect with one of our students who has difficulty talking and expressing his emotions. We talked about how Orville snorts when he gets excited and how we sometimes snort when we laugh and get excited too. It was the first time I have seen this child laugh in a long time.'

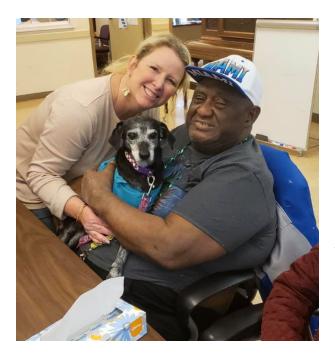
Haley Collins - Oakwood Elementary School -School Counselor

#### Helping Hands Healing Paws



#### Adult day Center Visits

Adults of all ages requiring attention give their caregivers respite by visiting the Center. Frankie and Andy's Place dogs interact with adults and provide friendship and love without judgement. Our senior dogs and volunteers visit the center weekly to share smiles, warm cuddles, and furry companionship.



'Mrs. M. who has very progressed Alzheimer's and rarely speaks visited with the dogs on one occasion recently. On this visit, she opened her arms and motioned for the volunteer to bring the dog to her. Her eyes lit up as she smiled and petted "Marisa Tomei." She enjoyed a moment of complete calmness and for a moment she enjoyed complete happiness. The visits that the volunteers complete each week with the dogs bring happiness, stillness, calmness, and a bright light in a world that has become dark.'

Jessica Bankston - ACCA Winder Adult Day Health -Program Coordinator

#### Interns

At Frankie and Andy's Place we believe in partnering with people of all ages and abilities. Over the past few years we've had the opportunity to take on two very special ladies as interns. They have contributed quite a lot through their care and kindness to the dogs as well as their actions in cleaning and the upkeep of our facility. Anna Klinect works several mornings a week alongside staff and has become an invaluable part of our morning team. Jessie Johnson provides loving care and attention to the dogs in the evenings alongside her grandmother, who is a long time volunteer.

#### Helping Hands Healing Paws



#### **On Site Visits**

We host small visiting groups at Frankie and Andy's Place as well. During the school year we host Winder Barrow High School's two special education classes on bi-weekly visits. It is such a gift to watch these kids connect with our senior dogs and the sanctuary surroundings. Our friends at the adult day center visit occasionally as well to see the dogs in their home setting. We've been honored to host friends from Extra Special People as well who've donated their time and love in support of our dogs.



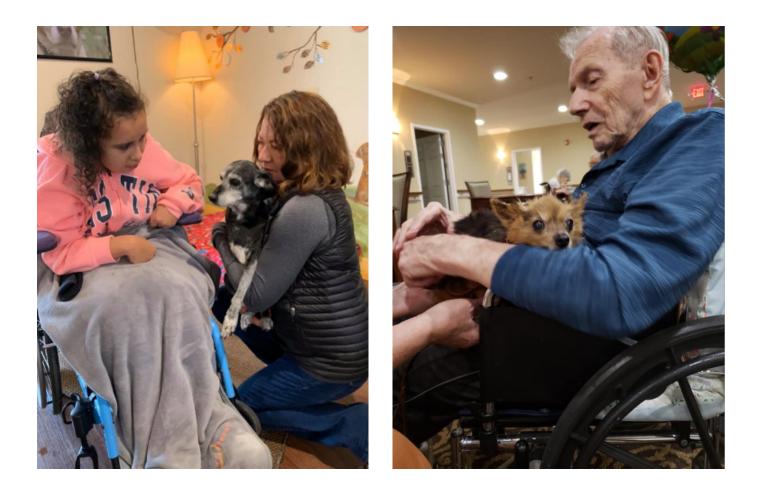


#### Helping Hands Healing Paws



#### Senior Care Visits

This program was conceived, attended and driven by a 13 year old boy named Dakota Jean. The visits from Frankie and Andy's Place dogs had a huge positive impact on Dakota for therapeutic reasons as well as many of the senior humans at Gateway Gardens in Bethlehem. The dog and volunteer teams visit both residents in the memory care unit and assisted living weekly to share smiles and companionship.





#### Helping Hands Healing Paws





Having successfully achieved our Phase 1 Objectives over the previous "start-up" years in covering all our construction costs for cabins 1 & 2 and remaining debt free in doing so we turned our attention in 2019 to consolidation and stability. Our aim by the end of the year was to maintain enough cash in the bank to cover our total annual budget. I'm delighted to advise that this was achieved not least thanks to another successful Annual Golf Tournament which continues to be our marquee fundraising event of the year.

The Frankie and Andy's Place 3rd Annual Golf Tournament in early May saw returning sponsors and teams from the previous two tournaments. All 36 available team places were sold and Pat Mitchell's Super Dooper Dog Training once again stepped up as our Main Tournament Sponsor.

The event also saw some great new sponsors such as the Braselton Brewing Company who provided our electronic scoreboard, which was a major hit with the golfers, we introduced a sumptuous breakfast provided by those awesome people at Chick-fil-A and we saw the introduction of a Winners Trophy kindly donated by Beverly Bremer Silver Shop.

# FUNDRAISING IN 2019 (continued)

#### Helping Hands Healing Paws



Flamboyant supporter Stephen Walters worked tirelessly coordinating the impressive selection of vehicles from our new Hole-in-One sponsors Audi Marietta. Stephen also oversaw the breathtaking balloon displays which included a colorful Welcome Arch for arriving golfers & guests and which also complimented the prize Audi on show on the 10th hole for anyone lucky enough to get that elusive hole in one.

It would be amiss not to mention our gratitude to returning sponsors Gwinnett Animal Hospital, our year-long guardian angels, Word of Mouth Restaurants, Fire Protection Services and FirstNet Built by AT&T who once again provided lunch for our golfers.

During the summer Walter Boomershine was gracious enough to allow us to host an evening at his beautiful lakeside home which provided us a unique platform to showcase our seniors and vision cast to an array of Gainesville's movers and shakers. The evening was a huge success and Frankie and Andy's Place continue to enjoy the fruits of that opportunity.



### FUNDRAISING IN 2019 (continued)



#### Helping Hands Healing Paws





Later in the year we sought to establish a second fundraiser event to compliment the golf tournament and the exploits of board-member, Krystle Andrews, who in 2020 sets out to compete in the last of the worlds major marathons that she hasn't already conquered, provided us with a great opportunity to do so. A fundraiser campaign 'Frankie Goes To London' was launched with profits going to costs for Krystle's participation and Frankie and Andy's Place.

One event within the Frankie Goes to London campaign was a dinner at Haven Restaurant in Brookhaven. The evening was set to be a huge success but we were then rocked by the kind generosity of restaurant owners Michael & Tonya Arnette (Word of Mouth) who covered all the costs of the evening and in doing so essentially doubled the profit of the evening.

While these events continue to provide the foundation of a viable and sustainable organization none of this would be possible without the continued day to day, week to week, month to month kind generosity of our amazing donors who shower us with not only cash but the provision of food, medicines and veterinarian care that our seniors need to continue to enjoy their well-earned and most deserved life of luxury.

Peter Miller

Fundraising

# FINANCES

#### Helping Hands Healing Paws



Frankie and Andy's Place continues to have the generous and loving support of individual and corporate benefactors. Our annual golf tournament, individual fundraising efforts and generous donations from these supporters raised over \$229,000 in 2019. This includes an advance contribution toward our 2020 golf tournament of \$15,000.

In addition to cash contributions, we are blessed to have generous professionals provide us with free or highly discounted services for medical care, medications, general supplies, and upkeep on the cabins and grounds. Their support is invaluable to us and we cannot thank them enough.



Financial operations for the year are higher than prior years as we've continued to grow and expand the number of dogs in residence. Direct care and feeding of our seniors amounted to \$78,495. These expenses include medical services, medications, grooming and food of \$27,305 and payroll for our staff of \$51,190. While these are significantly larger than the prior year, on a percentage of contributions it is consistent with prior years. 2018 expense was 37% of contributions, 2019 was 34%.

In addition to our dedicated volunteers, FAAP continues to employ part-time employees. These employees are paid for minimal hours and contribute numerous unpaid volunteer hours as well. They provide critical around the clock support to our seniors. This team of volunteers and employees care for each of our seniors as if they were their own family. We can impact more senior dogs because of their dedication.

### FINANCES (continued)

#### Helping Hands Healing Paws



The remaining amount of our total operating expenses for the year relate to administrative costs, such as insurance, cost of fund raising, insurance and on-going maintenance. Administrative, maintenance and insurance represent 17% of contributions vs. 6% in 2018. This year we increased the amount of insurance coverage to better protect the facilities and staff. On-going marketing and fundraising efforts were 11% vs. 15% in 2018.

Our Board continues to be committed to transparency, integrity and stewardship. The Board does not receive any compensation or charge any expense to Frankie and Andy's Place. Our goal is to further the mission of providing a loving home for these senior dogs for as long as possible.

Respectfully,

Deborah Zumbado

Treasurer



# **BOARD OF DIRECTORS**

#### Helping Hands Healing Paws



Board members are committed guardians of Frankie and Andy's Place with a desire to ensure that our dogs are looked after to the best of our ability until such time that they are ready to cross the Rainbow Bridge. Our duties are carried out always with the best of interests of the dogs first and foremost. Board members do not (or ever will) receive a salary or any expenses and additionally meet all costs of celebration events and prizes for our wonderful volunteers thereby ensuring every dollar donated goes to the welfare of our sugar snouts. It is the Boards desire to operate openly, honestly and with full transparency and as such for further information or any questions please don't hesitate to contact us for our immediate response at info@frankieandandysplace.org.

#### **Board of Directors**

• Krystle Andrews (Board Chair)

Sales Executive Surgical Information Systems - Owner Desperate Dogs

• Homer Bryson

Director Georgia Emergency Management & Homeland Security Agency

• Penny Miller (Program Coordinator)

Owner Desperate Dogs

• Peter Miller (Fundraising)

Vice-President Global Events Group

Penny Andrews

Owner Knight & Drews - Owner Desperate Dogs

• Deborah Zumbado (Treasurer)

Corporate Controller - Prospira PainCare

- Karen Broomfield
- Tonya Arnette
- Fiona Sandler

# TO FIND OUT MORE

#### Helping Hands Healing Paws



To find out more about Frankie and Andy's Place please visit:

https://www.facebook.com/frankieandandysplace

http://frankieandandysplace.org

https://www.guidestar.org/profile/47-5260905

http://greatnonprofits.org/org/frankie-and-andys-place



# CONTACT US

#### Helping Hands Healing Paws



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#### **Email Addresses:**

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admin@frankieandandysplace.org





